

# *frequently asked questions*

## UNITED COMMUNITY

### **What is United Community?**

United Community is a coordinated care network of health, education, and social care providers.

### **When did United Community launch?**

Metro United Way helped launch United Community in April 2019 in Jefferson County, Kentucky in partnership with a collaborative of over 50 partner organizations thanks to the generous support of early investors.

### **What does United Community do?**

Enables partners to send and receive electronic referrals, address people's social needs, and improve health, education, and financial wellbeing across communities.

### **What services does United Community provide?**

Partners can make electronic referrals, securely share client information, track outcomes, and inform community-wide outcomes.

### **Who does United Community serve?**

United Community serves partners in Jefferson, Oldham, Shelby, Bullitt counties in Kentucky and Clark, Floyd, and Harrison in Indiana.

### **Who is UniteUs?**

Unite Us is a technology company that builds coordinated care networks of health and social service providers — enabling partners to use data-driven insights to improve care delivery.

### **What technology does United Community use?**

Network partners are connected to each other through Unite Us' shared technology platform. Unite Us' intuitive platform supports meaningful collaboration, community-wide care coordination, and secure, bidirectional data sharing.

### **Does it cost to join United Community?**

Joining the network is free of cost for community-based organizations and many organizations that are considered part of the safety net, like community health centers, tribal clinics, and mental health centers.

### **How do I join the network?**

Would you like to learn more about joining the network as a partner organization? To get started, click [HERE](#).



**Metro United Way**