

2-1-1

Metro United Way

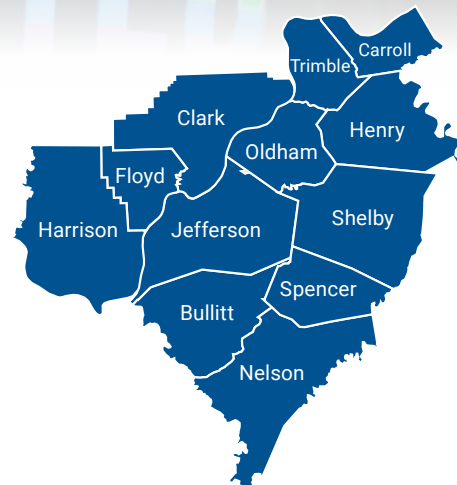
In partnership with
The Center for Women and Families



WHAT IS 2-1-1?

2-1-1 is a free and confidential information and referral service that helps people face life challenges, often for the first time, by connecting them to the local resources they need. It's available in over 100 languages, 24 hours a day, 7 days a week.

2-1-1 saves time and frustration by eliminating the need to navigate a maze of nonprofits and help lines by organizing all available resources in one location. 2-1-1 serves Metro Louisville and its surrounding counties, as well as Southern Indiana.



HOW DO I ACCESS 2-1-1?

Access to 2-1-1 is at your fingertips. There are three ways you can get connected:

PHONE – Through our partnership with The Center for Women and Families, dialing 2-1-1 connects you to a trained call specialist who will listen to your situation and locate the providers that will best meet your need.

ONLINE – 2-1-1 includes an online search capability from your computer or smartphone. Visit metrounitedway.org/211 to search the database. You may enter a zip code to get listings closest to you or begin with a category or keyword search and drill down to a list of providers.

TEXT – Expanded services now allow information and resources to be sent to your phone via text from a trained specialist simply by texting your zip code to 898211.

ONE SIMPLE NUMBER CONNECTS YOU WITH THE HELP YOU NEED, WHEN YOU NEED IT.

Quality care for your child while you work • Emergency food, clothing, or shelter for yourself or someone you know • Support during times of crisis • Someone to help with an aging parent • Job training services • Substance abuse counseling • Assistance with rent or utility payments • Prenatal and perinatal services • Support for seniors or people with disabilities • A way to just make ends meet